

What is the Tourist Accommodation Hospitality Kit?

The Tourist Accommodation Hospitality Kit is for people who are deaf or hard of hearing using standard accommodation within Bass Coast. It is also for accommodation providers who want to improve access for their client base.

The Kit can increase the comfort and safety of people who are deaf or hard of hearing when hiring standard accommodation by providing them with a range of hearing resources that can be borrowed on an overnight or weekly basis.

The Tourist Accommodation Hospitality Kit is a project of the RuralAccess program.



Caring for the Tourist Accommodation Hospitality Kit

The resources in the Kit can be easily cared for by using an antiseptic wipe. The antiseptic wipes are available in the Kit, or upon request at the Phillip Island Visitor Information Centre if the Kit stock is empty.



To make a booking call

Phillip Island Visitor Information Centre
(Newhaven)
1300 366 422

Or National Relay Service

(for people who are deaf or hard of hearing):
133 677

If you would like more information about the Tourist Accommodation Hospitality Kit, please contact Council's

RuralAccess Worker
on 1300 BCOAST
(1300 226 278)

Fax: 03 5671 2222

SMS: 0434 564 490

ruralaccess@basscoast.vic.gov.au

It is the hirer's responsibility to ensure the security of the hospitality kit for the duration of the hire period



Guide to using The Tourist Accommodation Hospitality Kit



Ensuring accommodation venues are more accessible for people who are deaf or hard of hearing

Items in the Tourist Accommodation Hospitality Kit



Sennheiser Set 810 Mono/Stereo

Turn up the volume when watching TV without disturbing others and without the need for a hearing aid. Simply connect the transmitter to the audio output jack on your TV, then adjust the volume on the headset.



Sennheiser Set 810S Mono/Stereo

Enjoy better hearing with the Sennheiser neck loop, which uses infra-red technology to deliver high-level quality sound from the TV or radio to your hearing aid with a "T" switch. The individually adjustable volume control allows you to watch TV with your family without any disturbance.



Visual Alert & Flashing Light

When the Visual Alert & Flashing Light are connected to the telephone, the light will flash brightly when the telephone rings.



Shake Awake™ Alarm Clock

Shake Awake is a compact, self contained battery powered vibrating alarm clock. No wiring or separate vibrator is required, it nestles under the pillow or in your pocket. It can be used as a wake up device or as a cooking or other event timer.



Uniphone 1150 (TTY Telephone)

Combination telephone, TTY and amplified telephone all in one. A full-featured TTY which includes a bright 2-line display and a comfortable keyboard to make TTY conversations easy. Includes taking TTY messages when unavailable.



Wirefree Bell Push & Chime

This totally portable chime has an extra loud chime for the hard of hearing with a flashing strobe light option to alert you to the door. There are two alternative sound levels as well as a mute setting if you wish be alerted by the light only.

Costs and booking the Hospitality Kit

Bookings for the Tourist Accommodation Hospitality Kit can be made through the Phillip Island Visitor Information Centre on 1300 366 422 or National Relay Service (for people who are deaf or hard of hearing) on 133 677.

The Kit can be picked up and dropped off at the Phillip Island Visitor Information Centre at 895 Phillip Island Tourist Road, Newhaven. The Centre is open between 9am-5pm, 364 days a year (1-5pm Christmas Day and extended summer hours).

Hiring requirements

Hire of the Kit is free. A \$50 refundable deposit is required at time of pick up and will be refunded upon safe return of the Hospitality Kit.

A hirer agreement form must be filled out and signed at the time of pickup and payment (Visitor Information Staff can assist with this).

How long can I hire the Hospitality Kit for?

Peak season (1 December to 28/29 February)	Maximum hire period of three consecutive days
Off peak (1 March to 30 November)	Maximum hire period of seven consecutive days

If you wish to hire the Kit for longer and it may be possible if there are no follow-on bookings. Please speak to the Visitor Information Staff to discuss your options.